

How Magnolia gave Ancestry the freedom to grow

Magnolia has made it easy for the world's largest genealogy company to deliver compelling personalized experiences to its customers





Industry Technology

Country United States

www.ancestry.com

The power and freedom to grow

With over 16 billion digital records, 2 million paying subscribers and revenues of \$680 million, Ancestry is the world's largest genealogy company.

Ancestry's sites help millions of subscribers discover, document and share their family history. To do this, it must deliver a sophisticated user experience while simultaneously managing and providing access to an ever-growing collection of billions of digital assets. Migrating to Magnolia gave Ancestry the power and freedom it needed to meet both of these challenges, while also helping it be prepared for the future.



"Magnolia is twice as fast as our old CMS. It delivers the availability, performance and scalability that we needed."

— **Avtar Virdi,** Development Lead, Ancestry



"Magnolia has made creating and finding content easier. We're now able to deliver an enhanced and personalized customer experience."

- Caitlin Scanlon, Senior Product Manager, Ancestry

The challenge

A more efficient system to allow Ancestry to grow

In 2014, Ancestry needed to replace an aging and unwieldy content management system that was slow to operate and hard to use and extend. It needed a more user-friendly system that enabled rapid publishing while giving developers the flexibility and power they needed to keep pace with changing technologies.

Also, with a rapidly growing subscriber base across multiple countries and an ever-increasing number of digital records, the new system had to be able to serve personalized multichannel experiences in multiple languages rapidly, reliably and at scale. Finally, the new CMS had to integrate easily with Ancestry's existing infrastructure and be a good bet for integration with future infrastructure.

The solution



Flexible integration and seamless scalability

Ancestry carried out a careful evaluation of the content management systems on the market to see which could meet their demanding requirements. Magnolia met Ancestry's requirements with a flexible architecture that also offered future-proof development options for scalability.

Magnolia's ability to integrate seamlessly with other systems made it possible for developers to fit it into Ancestry's existing architecture. Magnolia's app framework allowed Ancestry not just to use out-of-the-box apps to manage content and users, but also to develop its own customized apps.

Ancestry was impressed by how easy it was to develop within Magnolia, but also by the company's attitude to support, and its commitment to meeting Ancestry's needs.

The result



A system that's twice as fast and gives the freedom to develop

Magnolia's ease of development has allowed developers to work faster, as well as giving editors more freedom.

The time savings that have been delivered reach across the board, with training times cut and publishing times halved. Ancestry now finds it much easier to create, manage and publish content, and it can also be sure that its sites won't go down.

As Ancestry enters new markets, Magnolia enables it to offer compelling cross-platform digital experiences and raise awareness of its brand. Even as technology changes, Ancestry now knows that it has the tools it needs to continue growing to drive revenue.

